



Welcome to March


Welcome to March - when we start thinking about the thaw into spring and how it might be nice to get away from all of this snow!

With that in mind, we're introducing Suzy Khaireddine who plays an important role in providing high quality care for pets that board with us. We've also included some tips on preparing to board your dog or cat. We welcome the opportunity to talk with you about our boarding services so that you make the best decision for your pet while you're away.

Please also note that Nature's Variety currently has a recall - we've included a link with the details.

As always, we are thankful to share in the care of your pet.

The Greenfield Animal Hospital Team

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A few Minutes with Suzy Khaireddine

If you've left your pet with us for boarding while you go on vacation or a business trip, you've probably met Suzy. She's our Kennel Attendant and handles the animals that come in for their stay at Greenfield Animal Hospital.

Suzy joined us in 2009 and other than having to get up very early in the morning to tend to the animals' needs, she loves her job!

"The best part of my job is getting to interact with animals. I really want pet owners to know that if they bring their pets in for boarding, they can be assured that their animals will receive much love and care," says Suzy.

248-356-1100

[Click here to visit our website](#)



In This Issue

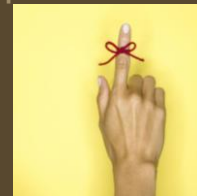
[A Few Minutes with Suzy K.](#)

[10 Things You Should Do Before Your Board Your Pet](#)

[Pet Food Recall: Nature's Variety](#)

[\\$25 Coupon](#)

Important Reminder!



Please remember to give your pet their monthly heartworm and parasite preventive, and flea control this month.

Keep this e-mail in your Inbox as a reminder until you have administered the medication for this month.

ACCREDITED PRACTICE[®]



Suzie holds two certifications - a CAPCT Certified Advanced Pet Care Technician and a CHES Certified Human Education Specialist.

In her spare time, she enjoys volunteering at animal shelters, reading and watching horror movies.

Thanks Suzy for taking such great care of our pets!

10 Things You Should Do Before You Board Your Pet



Whether you choose Greenfield Animal Hospital or another place to board your pet, below is a checklist of 10 important things to consider before boarding your dog or cat. Consideration of each of these items will help you and your pet have a good boarding experience.

1. Interview - Interview the kennel on the phone. Find out how long they have been in business and ask for references. Use those references. Make a surprise visit or tour the facility before you schedule the boarding. Notice the place is clean, smells, check out where the dogs are boarded, where they are walked and if they seem....happy. Do any dogs have messes in their cages?
2. Look for Recommendations - Talk to a few kennels before you decide where to take your pet. Also, ask your friends or neighbors where they have boarded their pet and what their experiences have been. Recommendations go along way. Don't go for the cheapest place. Go for the best place.
3. Determine Kennel Requirements - Does your pet need any special vaccines for this kennel? If so, what and when? Do they need a copy of the vaccine record? Can you supply your own food and treats? Can you leave any toys or his favorite blanket? Can you leave your pets leash, collar or harness?
4. Check out Kennel Staff - Find out about the consistency with the staff - is it the same person seeing your dog everyday or someone new? It is someone who knows about pets or a high school student shoveling food into the cages? Does the staff appear competent and do they look like they enjoy working with the dogs?
5. What is the Pet's Schedule? - How often do they go out? Where are they walked? For how long? Is that enough to make your pet happy? Will you dog interact

with other dogs? Is that what you want? Is there enough space to make your cat happy? If you have multiple cats, will they be together or see each other?

6. Feeding Instructions - Consider taking your dogs own food and request that they kennel only feed his food. Many pets are fed other foods and treats and can develop gastrointestinal upset such as vomiting and or diarrhea. Your pet is already in a new environment which is most likely a bit stressful; so don't change anything you don't have to.

7. Contact Information - Ensure that the kennel has your numbers where you can be reached in the case of an emergency. Include your cell phone and any emergency contacts. Plan for the unexpected.

8. Emergency Instructions - Just in case of an emergency, leave instructions on how to proceed. During emergency hours, the kennel may use a certain veterinarian or emergency hospital. During the day, if you want your pet to go to your regular veterinarian - leave your vets name and phone number. Leave instructions on what you do and don't want and a contact number or credit card number for emergency medical care. If you are not available by phone, make sure they have the authorization to make charges if care is required. You don't want your pet "waiting" for medical care because of lack of credit card authorization.

9. Medical History - Obtain a copy of your pet's pertinent medical record from your vet and give a copy to the kennel. Ideally, this record should include any medications, diagnosed conditions and problems. Include any behavioral quirks e.g. aggressive to other dogs or if he hates cats. Leave information about his tag and microchip numbers.

10. Leave Special Instructions - Make sure you clearly indicate any special instructions. For example, if you pet requires medications, ensure the name of the medication, dose (both in mg and number of pills, and frequency are clearly indicated. Also communicate any special foods or dietary restrictions. Keep the instructions simple with a contact number to call in the case of questions.

Nature's Variety Valley Pet Food Recall

Nature's Variety has issued a voluntary recall on its Chicken Formula Raw Frozen Diet for dogs and cats with the "Best If Used By" date of 11/10/10. According to a company news release, the product could be contaminated with Salmonella. The affected products are:



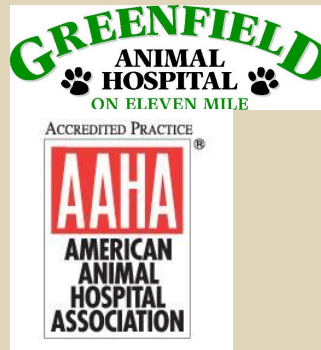
3 lb chicken medallions (UPC# 7 69949 60130 2) with a "Best If Used By" date of 11/10/10
6 lb chicken patties (UPC# 7 69949 60120 3) with a "Best If Used By" date of 11/10/10
2 lb chicken chubs (UPC# 7 69949 60121 0) with a "Best If Used By" date of 11/10/10

No other products are affected, the company says, and no illnesses have been reported in people or animals from the products. To learn more, visit <http://www.naturesvariety.com/news/32>


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